

St Johns Business Services, Inc

P. O. Box 3385 ~ Gulf Shores ~ Alabama ~ 36547

April 2, 2024

To Association Board Members

Over the past several years St Johns has had to deal with rude, unkind, and hostile people that come into our office for a variety of reasons, this includes owners, rental companies and other vendors. St Johns cannot and will no longer deal with this kind of behavior. These incidents are not just isolated to just any one association, and there are associations that we barely see any owner, but it has happened often enough for me to make this decision.

Effective immediately the office will not be open to the public, our front door will be locked at all times. If someone needs to see us for any reason, they will have to make an appointment. This really doesn't affect board members, because you usually make appointments to see me, or to come by for other reasons.

I did not make this decision on a whim; it has actually been a long time coming. But to maintain the health, wellness and safety for all of us at St Johns, I have no other choice but to do this. We will make arrangements for the pickup of parking/gate passes for those who order those, and we will also have times for those vendors to pick up their checks. We do have some owner who pay with cash, and we will continue to do that for them as well.

This decision does not stop St Johns from doing what we were contracted to perform. This will just stop all unnecessary incidents that affect us performing those duties in a timely manner.

We appreciate your understanding with this matter and please pass this information along to as many owners as possible.

Respectfully,



Dorothy Spears, President

St Johns Business Services, Inc.